

PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (SOCIAL DEVELOPMENT)					
BID NUMBER:	RFQ 26/27- CHD - 0003	CLOSING DATE:	07 May 2026	CLOSING TIME:	10h00
DESCRIPTION	Request for quotations for Appointment of Service Provider to provide Security Services at Queenstown Service Office: Chris Hani District for the Department of Social Development, Eastern Cape for a period of One (01) Month.				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
No.6 Ebden Street					
Komani					
5319					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	T. Doloni		CONTACT PERSON	U. Malawama	
Tel No.	064 608 0856		Tel No.	045 808 3753	
E-MAIL ADDRESS	Thobani.doloni@ecdsd.gov.za		E-MAIL ADDRESS	Unathi.malawana.@ecdsd.gov.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF THE BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:



**Province of The Eastern
Cape**

Department of Social
Development
Private Bag X 0039 Bisho
5605
SOUTH AFRICA

BID SPECIFICATION DOCUMENT

**APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY
SERVICES AT QUEENSTOWN SERVICE OFFICE FOR DEPARTMENT OF
SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF ONE (01)
MONTH.**

1. BACKGROUND

- 1.1. The Department of Social Development is mandated by Section 27 (1) (C) of the Constitution of the Republic of South Africa to provide for the right of access to appropriate social assistance to those unable to support themselves. In view of this the Department has established offices in the Enoch Mgijima Local Municipality in Chris Hani District where these services are rendered to the community. The Department therefore must create a secure environment at offices to Departmental assets and to prevent any losses. Ensuring that this objective is realized an effective security function must be implemented to achieve these goals.
- 1.2. The Department is being entered daily by employees, visitors, clients, contractors and service providers. The Department has a responsibility to ensure the protection of assets, personnel, clients of the department, equipment and information and to create a safe and secure work environment for officials to operate under. To achieve this, it is necessary to control access to the Government premises by appointing suitably qualified service provider to render a physical security service on behalf of the Department.
- 1.3. The security services must be continuous for 24 hours per day, 7 days per week. Any losses (assets) that occur will be for the account of the successful service provider. The Department reserves the right to claim the full cost of the loss of assets from the service provider.

2. PURPOSE

- 2.1. The purpose of this bid is to invite experienced prospective bidders to submit a response to this bid in order to provide a high level of physical security service in terms of the following legislation but not limited:
- a) Control of Access to Public Premises and Vehicles Act, No 53 of 1985,
 - b) Criminal Procedures Act, No 51 of 1977,
 - c) Firearm Control Act, No 60 of 2000,
 - d) Private Security Industry Regulatory Act, No 56 of 2001,
 - e) Occupational Health and Safety Act, no 85 of 1994 as amended,
 - f) Trespass Act, No 6 of 1959.
 - g) Protection of Personal Information Act, No 4 of 2013

OFFICE NAME	DISCRIPTION (PSIRA GRADES)	NUMBER OF GUARDS		TOTAL NUMBER
		NIGHT	DAY	
QUEENSTOWN SERVICE OFFICE	GRADE C	01	01	04
	GRADE B	01	01	

3. OVERALL OBJECTIVE

3.1. This bid specifies the requirements of the Eastern Cape Department of Social Development for the appointment of:

- a) Service providers that meet the requirements of this bid, with a combined (non-concurrent) Two (2) years and more experience in performing guarding and related duties **or** the minimum of One (1) of its directors to have a minimum of Five (5) years' experience at minimum level of operations manager in a security company, to provide quality physical security services on a contract to the Department for the protection of staff, information, property and service users. That includes the implementation of access/egress control, patrolling, escorting and the prevention of any prohibited items entering or unauthorized items existing on the site.

- b) The emphasis is therefore to appoint a service provider with security officers that have a minimum of three (3) years, for supervisors, and one (1) year, for security guards, experience providing guarding and related services.

4. CONTRACT PERIOD

4.1. The above services are required for a period of one (01) month. The commencement date will be negotiated with the successful bidder.

5. SCOPE OF WORK

5.1 Service Categories

5.1.1 Guarding Services:

The Bidder must give an indication of the ability to provide security in terms of the Private Security Regulatory Act, No 56 of 2001 by rendering:

5.1.1.1. Physical Security

(a) Access control:

The purpose of access control is to take steps that may be considered necessary for the safeguarding of the premises, vehicles and their contents as well as the protection of the people there in or there on. Further to prevent any unauthorized objects or content from accessing or leaving the premises. Access control must be applied in the following areas:

- Vehicle/pedestrian entrance.
- Administration/Admissions block.
- All properties on site

The successful bidder must ensure proper screening and searching of vehicles and pedestrians before issuing identifiable permit cards to visitors, contractors and vehicles to the premises. Proper records must be kept of all vehicles and people passing the access points.

For effective access control at all entrances, the employees of the bidder/service provider must adhere to the following principles at all times.

- Identification
- Acceptable reason
- Authorization: search: Detection and seizure of prohibited items such as knives, firearms, illegal substances, etc.
- Record
- Conditions
- Accompany/Escort

Security services provided should be non-intrusive, in line with the creation of a human rights culture through the implementation of customer care principles.

The use of available technologies to ensure safety and security of staff (where applicable).

- X-ray Machines.
- Walk Through Metal Detectors.
- CCTV Surveillance cameras.

(b). Perimeter Surveillance/Patrol Services/Reaction Unit

Service Provider shall supply and install patrol monitoring system on site to monitor identified security patrols. Patrol monitoring reports should be available and be submitted to the department monthly or on request.

A fully equipped branded vehicle for patrol services and quick response shall be available 24 hours per day for the period of this contract. Security guards on duty must be equipped with rapid response **panic buttons** to request help during emergencies.

5.1.1.2. Personnel Security

- a) These services relate to creation of a secure environment for personnel to operate within.
- b) Patrolling of perimeter fences on the site inclusive of residences.
- c) Escorting of all visitors, service providers and clients on site.

5.1.1.3. Property Security

- a) Prevention of damage to the property at the institution.
- b) Identifying and investigating culprits when damage to property has occurred.
- c) Preventing theft of any government property.

5.1.2. Tasks

- a) Be polite towards all persons at all times but do not deviate from fixed procedures.
- b) Ensure the positive identification of any person.
- c) Ensure that the person have a valid or acceptable reason for visit.
- d) Ensure that there is existing authorization for the person to have access.
- e) Record all data necessary in the applicable registers before allowing access / egress.
- f) Ensure that all persons entering the site are in the possession of a valid permit and that it is clearly displayed.
- g) Perform searches on parcels, handbags and people as specified in the Company procedures manual by using appropriate machinery. Perform searches on vehicles as specified in the Departmental Standard Operations Procedures applicable to Access Control.
- h) Open the gate and allow the vehicle through if all requirements have been met.
- i) Issue permits to visitors and contractors after obtaining reason for presence and positive identification.
- j) Ensure that the control point is neat and tidy during shift changes and at all other times.
- k) Inspect and test all equipment and report any defects to the security manager.
- l) Security staff shall be conversant with normal procedures and permits required to enter the point.
- m) Escort contractors/service providers on the premises for deliveries and services.
- n) The Bidder shall return to the Department the completed (full) Occurrence Books.
- o) All employees shall be fully conversant with emergency plans and procedures on site and shall give their full support in the event of an emergency.
- p) Check authorization letters for the removal of goods from the institutions. Copies of the authorizations should be recorded and kept at the security reception.
- q) In the event of any doubt or suspicion, contact the Shift Commander.
- r) If metal detectors or X-ray machines are in operation at the doors, follow the procedures as described in the operation procedures manuals.
- s) Report any irregularity noticed in writing.
- t) Ensure that gates and doors are locked at all times when not in service.
- u) Ensure all safety instructions are adhered to at all times.

6. SECURITY PERSONNEL REQUIREMENTS:

6.1. Security services must be provided in terms of the Private Security Industry Regulatory Authority (PSIRA) and both the Bidder and employees must be registered with the mentioned authority.

6.2. Shift Supervisors shall possess (Grade B), and Security Guards (Grade C).

- 6.3. Security shift supervisor shall have a minimum qualification of Grade 12/Matric or equivalent and security officers shall have a minimum qualification of Grade 10 school report indicating promotion to Grade 11 or equivalent and must have completed and passed formal security training as required by PSIRA. Security officers to be deployed with a minimum experience of Three (3) years' experience for shift supervisors and One (1) year for security officers respectively working in guarding related environment.
- 6.4. At all times security personnel shall present an acceptable appearance which implies, inter alia, that they may not publicly sit, lounge about, smoke, eat or drink, use cellphones while attending to people.
- 6.5. Security personnel shall at all times present a dedicated attitude/approach to security, which attitude/approach shall imply, inter alia, that there shall be no unnecessary arguments with visitors/staff or discourteous behavior towards them.
- 6.6. Security personnel should be physically healthy and medically fit for the execution of their duties.
- 6.7. Security personnel shall be registered as security officers/guards, as required by Private Security Industry Regulatory Act, act 57 of 2001 and will carry their registration cards at all times.
- 6.8. Security personnel shall refrain from any action which might be to the detriment of the Department.
- 6.9. Security personnel are prohibited from reading office documents or rummaging through records.
- 6.10. No information concerning Departments activities may be provided to the public or news media or to any other by the Bidder or his employees and therefore all security officers performing duties on site shall be required to sign an Oath of Secrecy.

7. SECURITY STAFF UNIFORM AND EQUIPMENT

The Bidder undertakes to ensure that each member of his/her security staff will be fully equipped in respect of:

- 7.1. Two (2) sets of neat and clearly identifiable uniform from the Bidder, which uniform will include one (1) matching raincoat and overcoat for rainy and cold conditions respectively, per security officer.
- 7.2. Be in full uniform at all times when on duty.
- 7.3. A clear identification card from the Bidder, with the member's name and surname, colour photo and PSIRA numbers on it, worn conspicuously on his/her person at all times.
- 7.4. Service aids to be available at all times/worn on the body at all times, such as:

Type of Equipment	Quantity
Whistle	One per guard (no sharing)
Pocket Book	One per guard
Pen (black and red)	One black, one red per guard
Torch (at night)	One per guard
Hand cuffs	One per guard
Metal Detector (handheld)	Two per site
Radio (portable)	One per guard
Pepper spray	One per guard
Baton	One per guard

8. TRAINING PERSONNEL.

8.1. The successful bidder must ensure the training of all security officers employed to handle any emergency situation relating to the site.

8.2. Guards should have Basic Training in firefighting using fire extinguishers and fire hose reels in case of emergency.

8.3. **Guards should have extensive knowledge with regards to the implementation of the following enabling acts:**

- a) Control of Access to Public Premises and Vehicles Act, 53 of 1985
- b) Criminal Procedure Act, 51 of 1977
- c) Firearm Control Act, 60 of 2000
- d) Occupational Health and Safety Act, 85 of 1994
- e) Drug and Drug Trafficking Act, 140 of 1992
- f) Trespass Act, 6 of 1959.
- g) Protection Of Personal Information Act, 04 of 2013

9. SECURITY REGISTERS

- Security registers to be provided during the contract must comply with the mentioned specification per category.
- All registers, when full or upon expiry of the contract, must be handed back to the Department for record and investigation purposes.
- All registers must be kept in good order.

9.1. Occurrence Book

Size	A4 (297.0 x 210.0mm Portrait)
Cover	Quarter bound (long side)
Inner	Printed in black and white
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside - OB Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	304 numbered pages right and left corner

The purpose of the occurrence book is to give an overall picture of activities, inspections by supervisors, and all other relevant occurrences at the site.

- a) The Bidder's security staff on duty shall make the following entries in the occurrence book: all listed routine procedures such as patrols undertaken, handing over of shifts, etc, mentioning the procedures followed, by whom and the time of commencement. These entries shall be made clearly legible, in blue/black ink in English.
- b) All occurrences, however, slight or unusual, shall be recorded with reference made to the correct time and relevant actions taken.
- c) All security staff activities, especially deviations in respect of the duty list, specifying particulars of the staff and relevant times.
- d) The issue and/or receipt of operational required keys during shift change, specifying the time and by whom they were received or delivered.
- e) The unlocking or locking of main doors or gates, specifying the time and by who locked or unlocked.
- f) The handing over of shifts, mentioning all names of all shift staff and accompanying equipment and aids. In this case, staff taking over as well as staff handing over shall sign the entry/entries.
- g) After the taking over of shifts, the first level supervisor shall make an entry declaring that he has read the Occurrence Book to acquaint himself with events that occurred during the previous shift.
- h) All visits by second level supervisors and top management these entries shall be done in red ink.
Note: Under no circumstances may an entry in the occurrence book be erased, painted out with correction fluid or totally deleted. It shall only be crossed out by a single line and initialed on the side.
- i) The Occurrence Book/s must be available for audit purposes as and when deemed necessary by the Department.

9.2. Visitors Registers

Size	A4 (297.0 x 210.0mm Landscape)
Cover	Quarter bound (short side)
Inner	Printed in black and white carbon paper (original) – perforated 3 per page. Printed in black and white on colour paper (copy)
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside – Visitors Register Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	256 excl copy

The purpose of the visitor register is to have information available at all times regarding persons

and vehicles admitted to the site within a specific period, in case an occurrence, or occurrences, should take place which might lead to a judicial enquiry.

a) This register/form shall be comprehensively and legibly completed by the security officer on duty and shall make provision for the following:

- i. Date
- ii. Time in
- iii. Initials and Surname of the visitor
- iv. Contact details of the visitor
- v. Identification number of the visitor
- vi. Reason for the visit
- vii. Vehicle Registration Number
- viii. Signature of the visitor to comply with conditions
- ix. Card number issued to the visitor
- x. Time out
- xi. Signature by the security official

9.3. Staff Register

This register/form shall be correctly and legibly completed by the security guard/officer on duty and shall make provision for the following:

- a) Date in
- b) Time in
- c) Surname and initials of driver.
- d) Peral Number.
- e) Purpose of entry
- f) Registration number of the vehicle.
- g) Signature of the driver in
- h) Date out
- i) Time out
- j) Brand, Serial No and number of laptop(s)/ in the vehicle (if any).
- k) Signature of driver out.

9.4. Government Property Register

Size	A4 (297.0 x 210.0mm Portrait)
Cover	Quarter bound (long side)
Inner	Printed in black and white paper
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside – Government Property Register

	Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	256 numbered pages right and left corner

- a) The purpose of the prescribed register is to execute effective checking and control at the site in respect of all Government property. The control of movement of all Government property must be recorded to enable the Department to identify property that has been removed from site.
- b) The completion and keeping of such prescribed register is not solely for the recording of laptops but all Government property. Pedestrian Register/Admission Control Forms (Where applicable)

This register/forms shall be correctly and legibly completed by the security guard/officer on duty and shall make provision for the following:

- a) Date in
- b) Time in
- c) Initials and Surname
- d) ID/Persal Number
- e) Description.
- f) Make
- g) Model
- h) Serial Number/Bar Code
- i) Signature date out
- j) Time out
- k) Signature out.

9.5. Pocketbook

Size	A6 (148.0 x 105.0mm Portrait)
Cover	Full colour double sided on gloss (Dept Design)
Inner	Printed in black and white
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Coloured cover 200 g/qm Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm Colored back 200 g/qm
Number of pages (Excl Cover pages)	80 numbered pages right and left corner

The purpose of the pocketbook is to note down all incidents occurring, or observations made by a security officer during their shift, for later reference.

During their shift all security staff should carry a pocketbook.

The following information shall be noted down in the pocketbook: All occurrences/events however, slight or unusual, referring to the following:

- a) Reporting on and off duty.
- b) Time of occurrence or event.
- c) Extent of occurrence or event.
- d) Relevant occurrence book number with due allowance for paragraph below.
- e) Follow up actions taken in respect of occurrence or event.
- f) All relevant information noted down in notebook/pocketbook shall immediately or directly after return from a patrol, be copied into the occurrence book.

9.6. Prohibited Items Register

Size	A4 (210.0mm x 297.0mm Landscape)
Cover	Quarter bound (short side)
Inner	Printed in black and white paper
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside – Prohibited Items Register Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	256 numbered pages right and left corner

The purpose of the register is to capture all items that are considered prohibited from entering the site. Items will be surrendered by the owner into custody of the security officer who will capture the particulars of both the owner and the item in the register. Any firearm that is surrendered must be dealt with in terms of the Fire- Arms Control Act. Should any illegal items be surrendered for safekeeping it is the responsibility of the security officer to contact the local SAPS in order to address the matter, and it should not be returned to the owner.

The information shall be recorded in the register under the following headings:

- a) Date
- b) Time
- c) Particulars of the owner
 - i. Name
 - ii. ID nr.
 - iii. Contact details

- iv. Signature
- d) Particulars of the Item
 - i. Description
 - ii. Make
 - iii. Model
 - iv. Serial nr.
- e) Received by
 - i. Name
 - ii. Signature

9.7. After Hours Register

The purpose of this register is to keep record of all personnel that gains access to Departmental sites outside working hours (18:00 – 06:00), including Saturdays, Sundays and Public Holidays. Access to Departmental sites outside working hours may only be granted to officials when approval can be produced as per Departmental Circular 1 of 2021.

This register/form shall be comprehensively and legibly completed by the security officer on duty and shall make provision for the following:

- a) Date.
- b) Time in
- c) Initial & Surname
- d) Persal Nr;
- e) Vehicle Registration Number
- f) Contact Nr;
- g) Purpose
- h) Office nr;
- i) Signature in of the official.
- j) Time out
- k) Signature out (of the official)
- l) Signature by security officer.

9.8. Duty Roster

- The purpose of the duty roster is to serve as proof, at all reasonable times, that all staff who should be on duty per shift are indeed on duty.
- Daily, weekly or monthly duty roster of all security staff on duty shall be drawn up by the Bidder and **displayed at the guard house** of each site and be kept in the security control office of each Site where such service is rendered.
- Any change to the duty roster shall be crossed out by a single line, installed, dated and noted in the occurrence book.

10. COMMUNICATION AND REPORTING

The successful bidder will be required to be available and in contact with the Office Manager and

Security Manager with regard to the execution of the terms of reference set out in this bid document. Company Director/s or General/Operations Manager (who can take decisions on the spot) visit the site once a month and the said person/s must record his/her visit and sign for it.

The mobile supervisor must visit the site every shift and he/she must sign his/her visit on the OB.

The company must submit security site reports and payroll monthly, which is to be attached to the monthly invoices. The monthly security site report must be signed by the District Security Manager. Monthly meeting/s will be held to discuss all the issues arising during the month and the Security Manager may call a meeting at any time when need arises. The Security Manager must be consulted regarding the rotation/removal of security guards from sites.

Employees of the successful bidder must uphold confidentiality.

Immediate reporting of all breaches of security or attempts to conduct such to the Security Manager.

11. SECURITY CONTROL CENTRE AND SECURITY OFFICE

- a) The bidder must ensure that an offsite, fully established, operational security control centre in the District of operation shall be available to render backup support and reaction force for all emergency situations and be in radio contact with all security staff at the Site and with the Supervisor on standby and telephonically with the Security Manager of the Department.
- b) The control room of the successful bidder will be visited at random to ensure it is properly operational.
- c) The control centre shall be fully equipped and manned for the period of this contract to provide 24/7 support to all security officers deployed under this contract
- d) A response vehicle must be available to assist the guards on duty requesting assistance for any emergency within five (5) minutes. Security guards on duty must be equipped with rapid response **panic button/s** to request help during emergencies.
- e) In the case where these services (Control Room and Reaction/Response) are subcontracted/outsourced, a written agreement or Memorandum of Understanding between the two parties must be submitted to the department.
- f) The Service Provider shall maintain and operate, within the province, a fully equipped and furnished security office for administrative matters of the company.
- g) The Department may visit the security office randomly (without notifying the service provider).

12. SUB-CONTRACTING

12.1. The Department supports the development of emerging suppliers qualifying in terms of section 9(1) of the Broad Based Black Economic Empowerment Act and cooperatives that have been registered in terms of section 7 of the Cooperatives Act, Act 14 of 2005. Therefore, EME's and QSE's and cooperatives that meet the requirements of this bid are encouraged to participate.

12.2. To support emerging suppliers the successful bidder can, if services are required, subcontract the following services to be performed by a third party, if the bidder does not offer the required service in-house in the district where the service is required:

- a) Control Room
- b) Deployment of Reaction Unit/Response Team

13. LOCAL ECONOMIC DEVELOPMENT.

- 13.1. Bidders must provide 50% of the security guards and other operational personnel from the municipality where the office(s) is situated. Unless the current service provider withdraws the entire deployment for redeployment to another site, the successful bidder is encouraged to retain at least 50% of security officers from the current staff compliment deployed on site for continuity. The successful bidder is encouraged to comply with this condition for the duration of this contract.
- 13.2. The successful bidder is encouraged to procure all security-related equipment including protective clothing and gear for the performance of this contract, from suppliers within the Eastern Cape. The Provincial Treasury (PT) and Department of Economic Development, Environmental Affairs and Tourism (DEDEAT) will maintain and provide a list of locally manufactured goods/ commodities. The department encourages the successful bidder to support Non-Profit Organisations and Cooperatives funded by the department to be used for the sourcing of uniforms.

14. DOCUMENTS TO BE SUBMITTED

- 14.1.. The following documents must be submitted together with the bid documents -:
 - 14.1.1. Copy of SIPRA Registration certificate for the company, valid at the time of bid closure.
 - 14.1.2. Copy of PSIRA confirmation of registration certificates for all Directors performing executive or management functions within the company, valid at the time of bid closure. If the company has more than one Director an abbreviated company profile must be submitted indicating the structure of the executive and the roles and responsibilities of each Director, unless all Directors submit valid PSIRA registration certificates
 - 14.1.3. Copy of Letter of Good Standing from PSIRA valid at the time of closure of the bid.
 - 14.1.4. Copy of Letters of Good Standing (Confirmation of Registration and Paid-Up Levies) valid at the time of bid closure, including any exemption certificate(s) issued by the National Bargaining Council for Private Security Sector (NBCPSS).
 - 14.1.5. Proof of 2-year non-concurrent experience, or more, in the Security field for the bidder or proof of Five (5) years' experience at minimum operations manager level in managing a security service for minimum One (1) of the Directors at the closure of the bid.
 - 14.1.6. Certified copies of registration papers of company vehicles used to perform functions related to this bid.
 - 14.1.7. **The successful bidder must within 14 days submit the following documents.**
 - a. A list of all personnel recruited for deployment and valid PSIRA certificates as well as SAPS clearance certificates within fourteen (14) days of acceptance of the award.
 - b. Proof of registration with relevant provident fund within fourteen (14) days of acceptance of the award for all newly appointed security officers.
 - c. Abbreviated CV including certified copy of Grade 12/Matric or equivalent certificates of all shift supervisors and Grade 10 school report indicating promotion to Grade 11 or equivalent for security officers to be deployed indicating minimum experience of Three (3) year's experience for

- shift supervisors and One (1) year for security officers respectively working in guarding related environment (copies to be submitted 14 Days after accepting the award).
- d. A Letter of good standing and proof of declaration of employees from the Department of Employment and Labour confirming that the Bidder is registered for COID within thirty (30) days of acceptance of the award.
 - e. A letter of good standing or proof of registration and a proof of declaration of employees from the Department of Labour confirming that the bidder is registered with the Unemployment Insurance Fund within thirty (30) days of acceptance of the award.
 - f. If the successful bidder is outsourcing Control Room and Reaction/Response services, a Service Level Agreement/Memorandum of Understanding between the two parties must be submitted within fourteen (14) days of acceptance of the contract.

N.B Failure to submit these documents may result in disqualification of the bid or cancellation of the contract.

14.2. The format of the bid document is to be submitted in the following sequence:

- a. Cover page with name of bidder.
- b. SBD forms.
- c. Compliance documents;
- d. Reference of previous operational experience;
- e. Any other documents.

15. CONDITIONS OF THIS BID

- 15.1. The General Conditions of Contract issued by the National Treasury to provide services to government are applicable.
- 15.2. The Department reserves the right to verify the information provided by the Bidder with Private Security Industry Regulatory Authority (PSIRA) and any other regulatory bodies / relevant entity. Any information received from the regulatory body which does not reflect the one provided by the Bidder will render the bid null and void.
- 15.3. The bidder must provide 24-hour services.
- 15.4. Employees must not work for more than 12-hour shifts. The successful bidder must comply fully with the Basic Conditions of Employment Act, 75 of 1997.
- 15.5. The Bidder must employ security personnel that are capable of communicating with the staff and clients in English and in the language dominant in the area and must be able to read and write.
- 15.6. Bidders must be registered with
 - a) Private Security Regulatory Authority.
 - b) National Bargaining Council for Private Security Sector
 - c) Compensation Fund (COID)
 - d) Unemployment Insurance Fund (UIF)
 - e) Private Security Sector Provident Fund
 - f) Hospital Cover/Medical Aid as prescribed by NBCPSS
- 15.7. Completion of the bid documents including all annexures.

- 15.8. The bidder must establish communication linkage with the local police and other emergency services.
- 15.9. Acceptance of this tender is subject to the condition that both the contracting firm and its personnel providing the service must be cleared by the appropriate authorities to the level of CONFIDENTIAL/SECRET/TOP SECRET. Obtaining a positive recommendation is the responsibility of the contracting firm concerned. If the principal contractor appoints a subcontractor, the same provisions and measures will apply to the subcontractor. Acceptance of the tender is also subject to the condition that the contractor will implement all such security measures as the safe performance of the contract may require (full completion and submission of company questionnaire within 7 days post award – the relevant form will be issued to successful bidder).
- 15.10. The bidder must submit security/police clearances of all guards to be deployed at identified sites, within fourteen (14) days of acceptance of the contract.
- 15.11. The Department will ascertain from respective bodies whether security staff in the bidder's service possesses clearances and that none of the staff has been registered on the database for committing crimes as per the sexual offences register.
- 15.12. Should the staff not possess the necessary training mentioned in par 8 supra this will be obtained within 3 months of the bid award. Certification issued for completing the course must be submitted as proof that the employee was found competent in the content of the course.
- 15.13. Procurement, after award of the bid, of all protective clothing and gear for the performance of this contract is to be procured from suppliers within the Eastern Cape. The Provincial Treasury (PT) and Department of Economic Development, Environmental Affairs and Tourism (DEDEAT) will maintain and provide a list of locally manufactured goods/ commodities. The bidder will be expected to provide proof as and when required by the Department. Failure to adhere will lead to the review and termination of the contract.
- 15.14. The successful bidder is encouraged to employ 50% of the security guards within the local municipality where the office is situated. Unless the current service provider withdraws the entire deployment for redeployment to another site the successful bidder is encouraged to retain at least 50% of qualifying security officers from the current staff compliment deployed in the office, for continuity. Provide a list of security officers, with employee numbers, to be deployed at the site. This condition must be complied with for the duration of this contract.
- 15.15. The bidder is expected to have 100% of the required equipment to perform this contract at the time of closure of this Bid (refer to annexure A). Excluding uniform which needs to be available within fifteen (15) days of commencement of the contract.
- 15.16. The successful bidder must, at his/her own expense, take out sufficient liability insurance against any claims, costs, loss and/or damage ensuing from his/her obligations and shall ensure that such insurance remains operative for the duration of this agreement. A copy of such insurance contract must be handed to the Department representative on commencement of the service as per the specification.
- 15.17. The successful bidder will be required to ensure that all compliance matters related to PSIRA, NBCPSS, COID, UIF, PSSPF are complied with throughout the duration of the contract and updated/valid documents must be submitted to the department within 7 days of expiry/renewal of each document.

16. PRICE

- 16.1. Price must be per grade per month (VAT inclusive) according to the schedule attached (Annexure D and E). Provision must be made for escalation of costs based on the guided escalation as guided by NBCPSS applicable to the latest Main Collective Agreement as the Department will not consider any adjustment during the period of the contract.
- 16.2. Price must include supervision of guards, administration costs and other overheads. (All costs to be clearly tabulated as indicated in Annexure E)
- 16.3. The Regional prices as per the specified salaries and benefits captured in National Bargaining Council for Private Security Sector Main Collective Agreement issued by Department of Labour will be used in the evaluation of this bid.
- 16.4. Prices must be inclusive of VAT. If not confirmed, the Department will assume that the price quoted is inclusive of VAT. The Department does not pay VAT to service providers that are not registered with SARS as VAT vendors. Bidders must take note of the prescribed threshold for compulsory registration for VAT

17. PAYMENT

- 17.1. The successful bidder must submit a monthly invoice within three working days of the following month, after the services have been rendered satisfactory, to the Security Manager / Service Office manager for processing.
- 17.2. The monthly invoice must indicate the month and year of the service.
- 17.3. Attached to the monthly invoice must be the:
 - a) monthly security site report by the service provider which is verified by the Office Manager/Security Manager,
 - b) a copy of the payroll and Bank Notification of Payment dated the same month of the invoice as proof that the bidder's employees have been paid.
 - c) Failure to submit the above documents, the invoice for that month will not be paid.
- 17.4. The successful bidder will be paid within thirty (30) days after the submission of invoice with relevant attachments/documents.
- 17.5. Payment of sick leave and Family Responsibility leave will only be paid on submission of legitimate proof (sick/death certificate).
- 17.6. Security guards must be paid on time, every month and according to the relevant legislation.
- 17.7. Guards must be provided with legitimate pay slips detailing all benefits and deductions in terms of the Main Collective Agreement.

18. PENALTIES

- 18.1. The Department shall without prejudice to any of its rights be entitled to impose penalties on the service provider in the following circumstances:
 - 18.1.1. Any non-performance or under-performance: Five (5) percent of the monthly invoice will be

deducted for every item that constitutes non-compliance. This will be up to a maximum of 20% of a monthly invoice where the items are more than one (1). Refer to item list as per annexure G. Anything in excess of 20% will be rolled over to the following month.

18.1.2. In the event where a security officer is not on duty, posted late or found sleeping on duty annexure G (2) will be applicable.

18.1.3. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the Service Level Agreement.

19. FINANCIAL CAPACITY

19.1. The Department pays after services are rendered within thirty (30) days after submission of an invoice, it is therefore essential for the Prospective Bidder to have funds to start the project and ensure that there are sufficient funds for the salaries of the employees, uniforms, provision of equipment and consumables. Please note that salaries and benefits of the employees must be equal to or in excess of the National Bargaining Council for Private Security Sector Main Collective Agreement issued by the Department of Employment and Labour. In the event that the successful bidder fails to honor its obligations in terms of the contract due to unavailability of funds, the Department reserves the right to cancel the contract.

19.2. The department reserves the right to test financial capacity of the short-listed bidder prior award of the contract. The Department may require the short-listed bidder/s to provide a current bank statement or a letter from a registered financial institution confirming available funds to the value of 6% of the contract amount within a particular period as shall be determined by the department.

20. ANNEXURE

- 20.1. Annexure A: Equipment and vehicles available to perform work
- 20.2. Annexure B: List of references.
- 20.1. Annexure C: List of Office/Institutions and security Guards required.
- 20.2. Annexure D: Pricing Schedule.
- 20.3. Annexure E: Payment breakdown / detail per guard
- 20.4. Annexure F: Local Economic Development.
- 20.5. Annexure G: List of penalty items.
- 20.6. Annexure H: Abbreviated CV.



Signature – Corporate Services Manager

Date: 05/05/2026

21. EVALUATION

21.1.PRE-EVALUATION CRITERIA

- 21.1.1. Copy of signed agreement in the case of Joint Venture / Consortium in accordance with conditions stipulated in paragraph 23.1.
- 21.1.2. Completed and signed SBD4.
- 21.1.3. Copy of PSIRA Registration certificate for the company valid at the time of the bid closure.
- 21.1.4. Copy of PSIRA confirmation of registration certificates, valid at the time of bid closure for all Directors performing executive or management functions within the company. If the company has more than one Director an abbreviated company profile must be submitted indicating the structure of the executive and the roles and responsibilities of each Director, unless all Directors submit valid PSIRA registration certificates
- 21.1.5. Copy of Letter of Good Standing from PSIRA, valid at the time of closure of the Bid.
- 21.1.6. Letters of good standing (Confirmation of Registration and Paid-Up Levies) valid at the time of bid closure, including any exemption certificate(s) issued by the National Bargaining Council for Private Security Sector (NBCPSS).
- 21.1.7. Completed and signed annexures B, D and E. Indicate "N/A" when information is not provided.
- 21.1.8. Compliance relating to the Basic Conditions of Employment Act as contained in the latest published National Bargaining Council for Private Security Sector Main Collective Agreement as issued by the Department of Employment and Labour will be considered in the evaluation of this bid.
- 21.1.9. Proof of a combined (non-concurrent) 2 year experience in the Security field on a contractual basis (copy of signed award letter/ copy of signed contract AND accompanying letter, on letter head, from a previous client, organ of state / private business entity) indicating that security services were satisfactorily rendered **or** Five (5) years' experience at minimum operations manager level in a security company for minimum One (1) of the Bidders Directors (Letter(s) from company(s)/institution(s) confirming experience in managing security services.)

21.2. EVALUATION AS PER PPPFA

Bid proposals will be evaluated in accordance with the 80/20-preference point system, as contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000). Bids will be evaluated on price and specific goals.

MATRIX FOR EVALUATION

NO.	Criteria	Points
1.	Price	80
2.	Specific Goals	20
3.	Specific Goal	NUMBER OF POINTS
4.	▪ Gender (women ownership)	4
5.	▪ No franchise (black ownership)	3
6.	▪ Disability	3
7.	▪ Locality (Chris Hani District)	6
8.	▪ Youth	4
	TOTAL POINTS FOR PRICE & SPECIFIC GOALS	100

- *In order to obtain preference points for specific goals, bidders must complete SBD 6.1.*
- *Locality will be confirmed as follows:*
 - a. *The preferred address on CSD is the only address to be considered provided the address was updated on CSD on date prior to the invitation to bid was published.*
 - b. *If the preferred address on CSD was updated on a date after publication of the invitation to bid, then the address registered on CIPC will be used as the only address to consider for awarding of locality points; OR*
 - c. *A lease agreement where offices are leased together with evidence (Bank statement) that rental has been paid for at least 3 months prior to the invitation to bid was published; OR*
 - d. *Copy of water and lights account from the municipality (Municipal Account, not a councilor's letter) or Eskom statement. The proof of address must be in the name of the company.*
 - e. *In case of a joint venture, the preferred address on CSD will be considered provided the JV partner has more than 50% interests in the JV,*
- *In order to be awarded points for disability, a document confirming permanent disability from a registered medical doctor must be submitted together with this bid.*
- *In order to be awarded points for no franchise (black ownership), the bidder must have had no franchise prior to the introduction of the 1983 and 1993 Constitutions.*

22. BID POLICIES, PROCEDURES, TERMS AND CONDITIONS-

In addition to those stipulated in any other sections of the bid documents, bidders must be especially aware of the following terms and conditions:

- 22.1. Bidders claiming preference points are required to complete and sign the Preference Points Claim Form (i.e. SBD 6.1) in order to be considered for the allocation of preference points.
- 22.2. The Department may, before a bid is adjudicated or at any time during the bidding process or contract period, oblige a bidder to substantiate any claims it may have made in its bid documents or to call for any additional documents or to make presentation to it.
- 22.3. A contract may, on reasonable and justifiable grounds, be awarded to a bidder that did not score the highest number of points.
- 22.4.** The Department reserves the right to negotiate with the shortlisted Bidders prior to award and with the successful Bidder/s post award based on market conditions.
- 22.5. Bids submitted through facsimile or e-mails will not be accepted.
- 22.6. No bids will be considered if submitted after closing time.
- 22.7. The Department reserves the right to award the bid to more than one bidder, or not to award it at all.
- 22.8. The department will not award a contract to a bidder whose tax affairs are not in order.
- 22.9.** Bidders must be registered in the Central Supplier Database (CSD). If not registered, bidders must ensure that they are registered before submitting their bids. Supplier registration may be performed online at the National Treasury's website, www.treasury.gov.za. The Department will not award a bid to a bidder that is not registered on the CSD.
- 22.10. This bid is subject to the Preferential Procurement Policy Framework Act 2000 and the Preferential Procurement Regulations 2022, the General Conditions of Contract (GCC) and, if applicable, any other legislation or special condition of contract.

23. CONSORTIUM / JOINT VENTURE

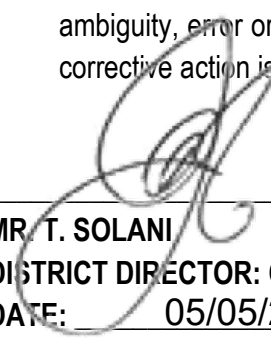
It is recognized that bidders may wish to form consortia to provide the Services. A bid, in response to this invitation to bid, by a consortium must comply with the following requirements: -

- 23.1. Copy of agreement signed by all the members must be submitted. One of the members must be nominated by the others as authorized to be the lead member and this authorization shall be included in the agreement entered into between the consortium members. The lead member must be the only authorized party to make legal statements, communicate with the Department and receive instructions for and on behalf of any and all the members of the Consortium.
- 23.2.** All parties must be registered on Central Supplier Database (CSD).

24. DISCLAIMER

24.1. Whilst all due care has been taken in connection with the preparation of this Bid , the Department makes no representations or warranties that the content in this Bid or any information communicated to or provided to bidders during the Bidding process is, or will be, accurate, current or complete. The Department, and its officers, employees and advisors will not be liable with respect to any information communicated which is not accurate, current or complete.

24.2. If a bidder finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in the Bid or any other information provided by the Department (other than minor clerical matters), the bidder must promptly notify Department in writing of such discrepancy, ambiguity, error or inconsistency in order to afford the Department an opportunity to consider what corrective action is necessary (if any).



MR. T. SOLANI
DISTRICT DIRECTOR: CHRIS HANI
DATE: 05/05/2026

ANNEXURE A: SCHEDULE OF EQUIPMENT AND VEHICLES AVAILABLE TO PERFORM WORK

1. EQUIPMENT

TYPE	QUANTITY		CONDITION OF EQUIPMENT REQUIRED
	REQUIRED	NUMBER AVAILABLE	
Control Room/Office	1		
Base Radio/Press-To-Talk Radio	1		
Computers/Laptop	1		
Telephones/Cellphone	1		
Communication Facilities (i.e. email)	1		
Handheld Radios (per shift)	2		
Torches (per shift)	2		
Batons (per shift)	2		
Hand Cuffs (per shift)	2		
Pepper spray (per shift)	2		
Whistles (per shift)	4		
Handheld Metal Detectors (per shift)	2		

2. COMPANY BRANDED VEHICLES

TYPE	CAPACITY	REG. NO.

Bidder's name _____

Sign: _____

Date: _____

Designation: _____

ANNEXURE B:

LIST OF REFERENCES:

Name	Location	Value	Start Date	End Date	No.of Guards	Contact No.	Contact Person

Bidder's name _____

Sign: _____

Date: _____

Designation: _____

ANNEXURE C: INSTITUTION AND NUMBER OF SECURITY GUARDS

Office	Description	No. of Guards		Total No. of Guards
		Day Shift	Night Shift	
QUEENSTOWN SERVICE OFFICE	SECURITY GRADE			
Total Number of Guards	Grade C	1	1	2
	Grade B	1	1	2
Totals of Deployment		2	2	4

ANNEXURE D: PRICING SCHEDULE

Name of Facility		Grade	No of Guards Day shift (A)	No of Guards Night shift (B)	Total Number of Guards in A&B (C)	Cost per guard per month Day shift (D)	Cost per guard per month Night Shift (E)	Total cost of all guards for (01) month (F)
QUEENSTOWN OFFICE	SERVICE	Grade C	1	1	2	R	R	R
QUEENSTOWN OFFICE	SERVICE	Grade B	1	1	2	R	R	R
SUB TOTAL 1: TOTAL DIRECT COST						R	R	R

SUB TOTAL 2: MARK – UP AND OVERHEADS IN RAND VALUE CALCULATED AS A PERCENTAGE OF TOTAL DIRECT LABOUR COSTS (Mark – up and Overheads must not be less than 10% of Total Direct Labour Costs)	R.....
SUB TOTAL 3: TOTAL COSTS PLUS MARK-UP AND OVERHEADS	R.....
VAT @15%	R
GRAND TOTAL	R

Bidder's name: _____

Sign: _____

Date: _____

Designation: _____

ANNEXURE E: PAYMENT BREAKDOWN / DETAIL

Note:- Bidders must submit a complete breakdown of all costs included in the pricing considering the requirements of the NBCPSS Main Collective Agreement which is to be provided during this period of contract. In case where service providers consider providing the service at no charge R 0 must be captured in the pricing next to the applicable description:

Item	Description	Grade B Price Per Month	Grade C Price Per Month	Priced for this contract Yes / No	If no, please give reason
Costs included in the pricing per guard (Please specify)	1 Monthly Salary – Primary Sec Officer				
	2 Monthly Salary – Relief Sec Officer				
	3 Sunday pay premium				
	4 Night shift allowance				
	5 Cleaning allowance				
	6 Full set of uniform				
	1 Public holiday premium				
	2 Annual leave provision				
	3 Sick leave				
	4 Family responsibility leave				
	5 Statutory annual bonuses				
	1 UIF				
	2 Hospital cover				
	3 Provident fund				
	4 COID / WCA				
	5 Bargaining Council Levy				
	6 PSIRA fee				
	7 Training (Skills development levy)				
PRICE PER GUARD PER MONTH		Grade B	Grade C		
TOTAL FOR REQUIRED NUMBER OF GUARDS PER MONTH		Grade B x _____	Grade C x _____		
TOTAL FOR 01 MONTH		Grade B x _____	Grade C x _____		
MARK – UP AND OVERHEADS IN RAND VALUE					
VALUE ADDED TAX (VAT) @15%					
TOTAL BID PRICE FOR 01 MONTH					

Bidder’s name: _____

Sign: _____

Date: _____

Designation: _____



LOCAL ECONOMIC DEVELOPMENT PROCUREMENT FRAMEWORK DECLARATION FORM

The Honourable Premier in his State of the Province address in 2014 made a pronouncement to the effect that 50% of Provincial procurement should be spent on goods and services which are manufactured and supplied by SMMEs and Co-operatives from within the Province.

In order for the Province to achieve the above, the successful service providers must source the required goods/services with the Eastern Cape Province as per Local Economic Development Procurement Framework.

The details of the manufacturers of these goods are:

NAME OF MANUFACTURER/SERVICE PROVIDER (e.g. Siyazama Co-orp)	COMMODITY/SERVICE (e.g. Uniform)	LOCATION (e.g. Gqeberha)

I, the undersigned (Bidder's representative)

.....commit to procuring/sourcing the required goods from local manufacturers/distributors within the Eastern Cape Province where available and that 50% of the employees will be from the Local Municipality where the site is situated.

I accept that the Department of Social Development may invoke penalties as per General Conditions of Contract should I be misrepresenting the content contained herein this declaration.

.....
Signature

.....
Date

.....
Name of bidder

.....
Position

ANNEXURE G – PENALTIES

Where applicable the following penalties shall apply:

DESCRIPTION	REFERENCE
Cases where a security officer is not on duty	Implementation of clause 18.1 relating to penalties, and Recovery of that shift's salary.
Cases where a security officer is posted late or found sleeping on duty	Implementation of clause 18.1 relating to penalties.
Cases where security officers are on duty without proper communication tool provided by the company	Implementation of clause 18.1 relating to penalties.
Cases where security is on duty without pocketbook and pen	Implementation of clause 18.1 relating to penalties.
Pocketbook and Occurrence book not written hourly	Implementation of clause 18.1 relating to penalties.
Cases where a security guard is not in full uniform while on duty.	Implementation of clause 18.1 relating to penalties.
Cases where the security officer is on duty without a company issued identity card or PSIRA card	Implementation of clause 18.1 relating to penalties.
Cases where security officer is on duty without means or instrument to determine time	Implementation of clause 18.1 relating to penalties.
Cases where security is without a torch in working order	Implementation of clause 18.1 relating to penalties.
Unavailability of base/PTT radios where medium of communication is a radio	Implementation of clause 18.1 relating to penalties.

Cases where the security service provider has no monitoring vehicle as required in terms of the SLA	Implementation of clause 18.1 relating to penalties.
No Parade and inspection	Implementation of clause 18.1 relating to penalties.
Post desertion by security officer	Implementation of clause 18.1 relating to penalties.
Illegal gathering/meeting by security officers at client's property	Implementation of clause 18.1 relating to penalties and written warning (1 st incident) Implementation of clause 18.1 relating to penalties and final written warning (2 nd incident) Immediate termination of contract(3 rd incident)
Non provision of standby security officers within two hours during industrial action by contractors' employees.	Implementation of clause 18.1 relating to penalties and written warning (1st incident) Implementation of clause 18.1 relating to penalties and final written warning (2nd incident) Immediate termination of contract(3rd incident)
Total withdrawal of security officers from site/building for a period exceeding 12 hours	Immediate termination of contract
Under-payment, late Payment and Nonpayment of security officer salaries by security service provider	Implementation of clause 18.1 relating to penalties and written warning (1 st incident) Implementation of clause 18.1 relating to penalties and final written warning (2 nd incident) Immediate Termination of contract (3 rd incident)
Late or non-submission of monthly site reports.	Implementation of clause 18.1 relating to penalties
Unavailability of and non-submission or late submission of relevant compliance documentation	Implementation of clause 18.1 relating to penalties

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT QUEENSTOWN SERVICE OFFICE FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF ONE (01) MONTH

Failure to report incident and submit incident report within 24 hours of occurrence	Implementation of clause 18.1 relating to penalties
Non-availability of all relevant registers as per contract	Implementation of clause 18.1 relating to penalties
Use of security guards who are not registered with PSIRA/registration suspended/terminated.	Immediate termination of contract and recovery of any losses incurred.
Use of security guards with expired/not renewed PSIRA registration certificates	Implementation of clause 18.1 relating to penalties per incident, per guard (1 st Occurrence) Termination of contract(2 nd occurrence)
Shortage of/use of non-functional security equipment	Implementation of clause 18.1 relating to penalties
Non wearing of complete security equipment on person at site	Implementation of clause 18.1 relating to penalties
Non-compliance with health and safety regulations relating to dog kennels	Implementation of clause 18.1 relating to penalties and written warning (1 st incident) Implementation of clause 18.1 relating to penalties, reporting to relevant authorities and final written warning (2 nd incident) Immediate removal of dogs from provided kennels for duration of contract (3 rd incident)
Use of Departmental assets/resources (e.g vehicles, copiers, printers, telephones, etc) without permission	Implementation of clause 18.1 relating to penalties. Registering of criminal case for investigation. Removal of security officer from site.
Submission of forged documents	Immediate Termination of contract Reporting of the incident to police and relevant authorities (e.g Treasury)
Loss of departmental assets OR damage to property caused by negligence of service provider	The service provider shall be liable for replacement of items or assets OR fixing damage caused.

ANNEXURE H (ABBREVIATED CV)

SECURITY OFFICERS NAME: _____

IDENTIFICATION NUMBER: _____

PSIRA NUMBER: _____

COMPANY	POSITION	DATE FROM	DATE TO	CONTACTABLE REFERENCE	
				REFERENCE	PHONE NR.

I, _____, herewith declare that the content included in
(Security officers name)

Annexure H is correct and true. Any of my references mentioned can be contacted to verify the captured information for verification. A certified copy of my school report/Matric / Grade 12 certificate is attached.

(Security Officers Signature)

(Date)

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid .
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Proof of tax compliance status;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claim form for Preferential Procurement in terms of the Preferential Procurement Regulations;
 - Bidder’s Disclosure form;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES	
1
2
DATE:	

CONTRACT FORM - RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I..... in my capacity as..... accept your bid under reference numberdated.....for the rendering of services indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	TOTAL PREFERENCE POINTS CLAIMED	POINTS CLAIMED FOR EACH SPECIFIC GOAL

4. I confirm that I am duly authorised to sign this contract.

SIGNED ATON.....

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1

2

DATE: